

# **UNITED STATES DISTRICT COURT**

DISTRICT OF CONNECTICUT

# CJA EVOUCHER FOR ATTORNEYS

**Revised October 14, 2016** 

# **CJA eVoucher for Attorneys**

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#### Introduction

The CJA eVoucher System is a web-based solution for submission, monitoring and management of all Criminal Justice Act (CJA) functions. The eVoucher program includes the following modules:

## Panel Management

 Allows attorneys to manage their own account information including address, phone, firm associations and applicable CLE credits.

## Voucher & Authorization Request Submission

- On-line voucher submission by attorneys with automatic statutory maximum oversight.
- On-line authorization requests by attorneys for expert services.
- On-line requests by attorneys for interim payment.
- Upload supporting documents to vouchers or authorization requests.
- Reports for attorneys to take an active part in monitoring costs.
- Automatic e-mail notification to attorney of approval or rejection of vouchers and authorization requests.

## **Court Appointment**

When an appointment is made and a completed CJA 23 financial affidavit is received and approved by the court, an email will be generated automatically by the program and sent to the appointed attorney. The email will confirm the appointment and provide a link to the CJA eVoucher program.

## **Browser Compatibility**

- Windows: Internet Explorer 8 or newer are approved.
- Apple Macintosh: Safari 5.1 or newer is approved.
- Chrome, Firefox and other browsers may not be used with CJA.

If you are using one of the compatible browsers and are still experiencing trouble viewing the webpage - go to **Tools -> Compatibility View Settings -> Add This Website**.

## Accessing the CJA eVoucher Program

You may access the CJA eVoucher program several ways:

- Click on the link provided in the appointment email,
- Bookmark the web address and use your internet browser to access the system, or
- Click on the CJA eVoucher link in the Criminal Justice Act tab on the District Court's website.

## Logging In

Log into eVoucher using your Username and Password (both of which are initially assigned by the court).



Users will be required to change their passwords within **30 days** of the first time they log in to eVoucher. Passwords must be at least eight characters in length and contain:

- One lower-case character
- One upper-case character
- One number
- One special character

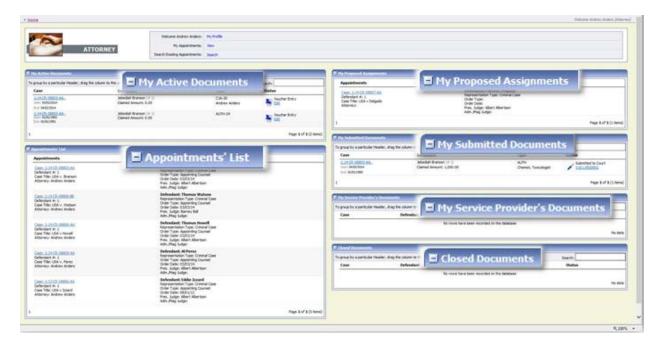
Users are required to change their passwords every 180 days.

If you forget your username or password, click the **Forgot your Login?** hyperlink. Enter your **Username** or **Email** address, and click **Recover Logon** to retrieve your information. \*You may have to refresh the login page (F5) in order for the new password to take.



# The Home Page

Your home page provides access to all of your appointments and vouchers. Security has been put into place that prohibits you from viewing information for any other attorney. Likewise, no-one else will have access to your information.



# Folders on the Home Page

Your home page has several folders to organize your appointments and vouchers:

FOLDER			
My Active Documents	Contains vouchers or documents that you are currently working on or have been submitted to you by an expert service provider.		
Appointments' List	A list of all your active appointments.		
My Proposed Assignments	Cases will appear in this folder if an appointment has been proposed to you, and you have not accepted or rejected the appointment.		
My Submitted Documents	which have been submitted to the court for payment.  Documents submitted to the court requesting expert service		
	or interim payments will also appear in this folder.		
My Service Provider's Documents	Contains all the vouchers for your service providers. This will include:  Vouchers in progress on behalf of the experts  Vouchers submitted to the attorney for approval  Vouchers signed off by the attorney and submitted to the court for payment		
Closed Documents	Contains vouchers that have been paid or documents that have been approved by the court.  Closed vouchers will only be displayed for open cases. When the appointment is completed, the closed vouchers will no longer be displayed on your home page. They are still accessible through the appointment page.		

# Navigating in the CJA eVoucher Program



Menu Item			
Home	The eVoucher home page (see section on Home Page)		
Operations	Allows you to search for specific appointments.		
Reports	Selected reports you may run on your appointments.		
CMECF	Hyperlink to CMECF Case Search		
Links	Hyperlink to CJA resources: forms, guides, publications, etc.		
Help	Provides:		
Logout	Logs user off the eVoucher program.		

## **Adjusting Views**

You may alter the manner information is displayed in the folders.

Opening/Closing Folders: Click on the [4] (minus sign) to close the folder.

Click on the [12] (plus sign) to open the folder.

**Moving Folders:** You may rearrange the folders on your screen.

1. Left click on the folder you wish to relocate.

2. Drag the folder to the new location and release the mouse.

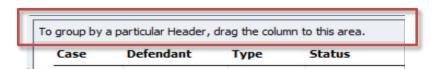
**Sorting**: Click on the column heading (e.g., Case, Description, Type) to sort in either ascending or descending chronological (or alphabetical) order.

## **Resizing of Column:**

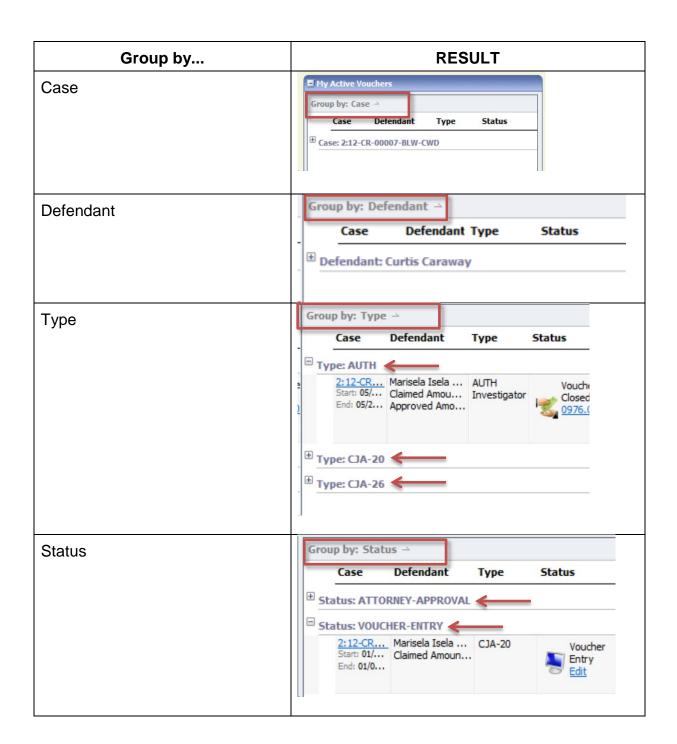
- 1. Along the folder headings (e.g. case, defendant, type, etc.), move your cursor to the line between the columns until an arrow appears.
- 2. Left click your mouse and drag the line in the desired direction to enlarge or reduce the column size.

Note: The folder does not increase, therefore some columns may move off the screen.

**Group by Column Heading**: You may sort all the information within a folder by grouping documents by the column heading. All folders displaying the "Group Header bar" may be sorted in this manner.



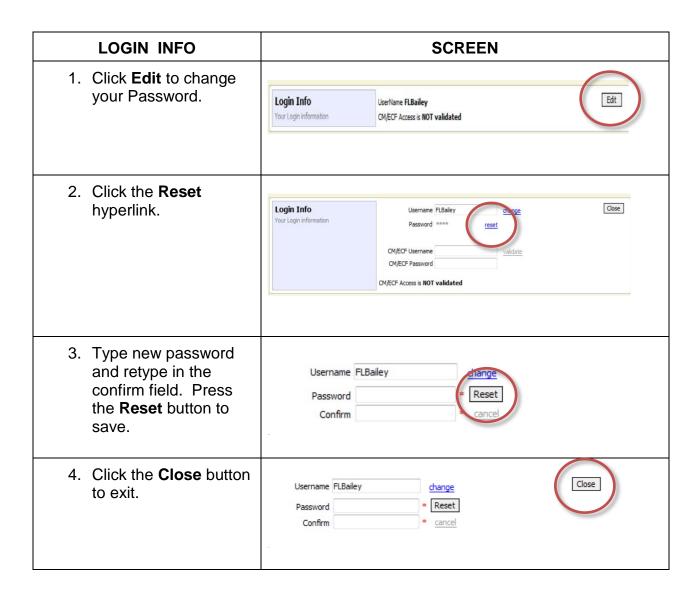
- 1. Left click on the header for the column you wish to group by.
- 2. Hold the cursor and drag the header to the "Group by Header" bar.
- 3. Release the cursor and all the information in that folder will be grouped and sorted by that selection.

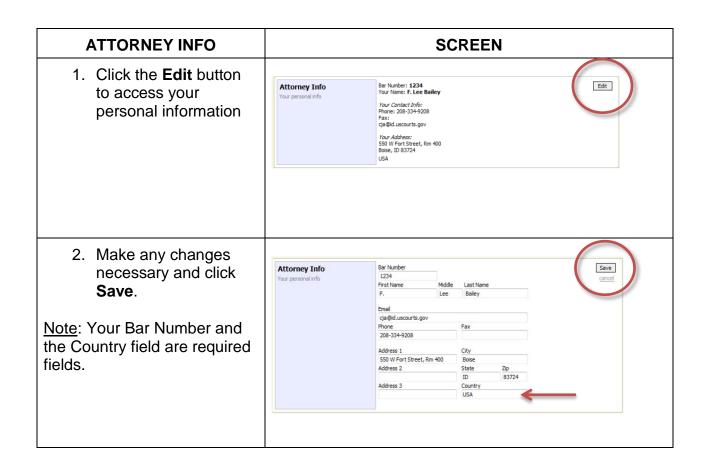


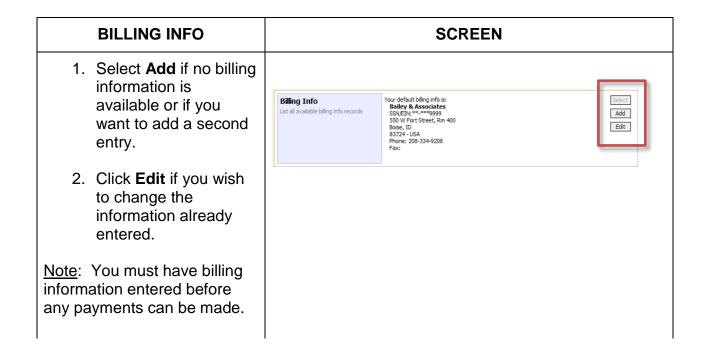
## My Profile (including changing your username and password)

In the My Profile section, the attorney may:

- Login Info: Change password
- Attorney Info: Edit contact information, phone, e-mail physical address
- Billing Info: Update SSN or EIN numbers and any firm affiliation
- Continuing Legal Education: Document any CLE attendance.

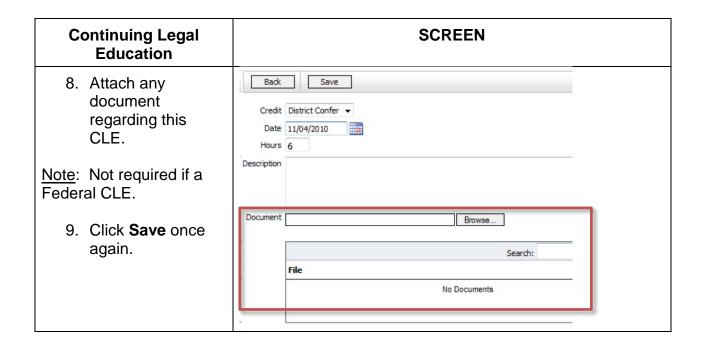






#### **BILLING INFO** SCREEN The EIN or SS# must be the SSN/EIN Save number that wages are to be Bailey & Associate 82-9999999 reported to the IRS for. 208-334-9208 Address 1 3. Make any changes 550 W Fort Street, Rm 400 Address 2 necessary and click Save. Address 3 Note: USA is required in the State ZipCode ID 83724 Country field. Country

Continuing Legal Education	SCREEN		
Click the <b>View</b> button to access     your CLE     information.	Continuing Legal Education  There are currently 2 credits supported by 0 uploaded documents.  View		
2. To add CLE information, click Add.	Continuing Legal Education    Back   Edit   Add   Delete		
3. Click on the Credit drop-down menu to select preentered reoccurring CLE programs.	Continuing Legal Education  Credit CJA Conferenc ▼ Date 03/21/2011  Hours 0  Description		
Note: If not a federal program, select <b>Other</b> and complete the Description field.  4. Enter a <b>Date</b> 5. Enter the CLE <b>Hours</b> .	CJA Conference Death Penalty Continuous District Conference e-Voucher Training Federal Bar Associa FPD-Third Thursda Other Panel Mentorship T		
<ol> <li>You may enter a         Description in the description field if desired.     </li> </ol>			
7. Click <b>Save.</b>			

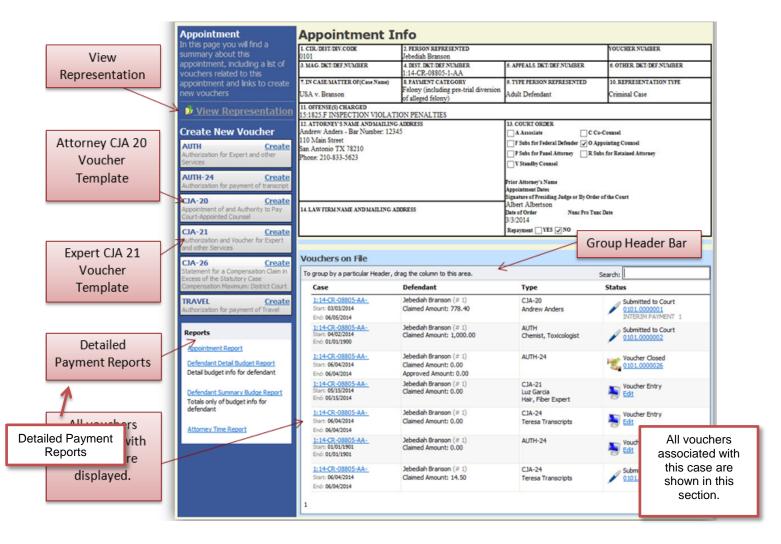


## **Appointment Record**

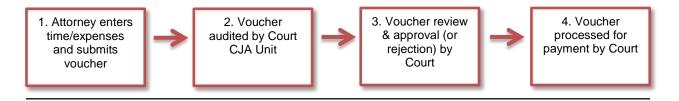
Locate the Appointment in your appointments folder on your home page.

Click on the case number hyperlink to open the appointment record.





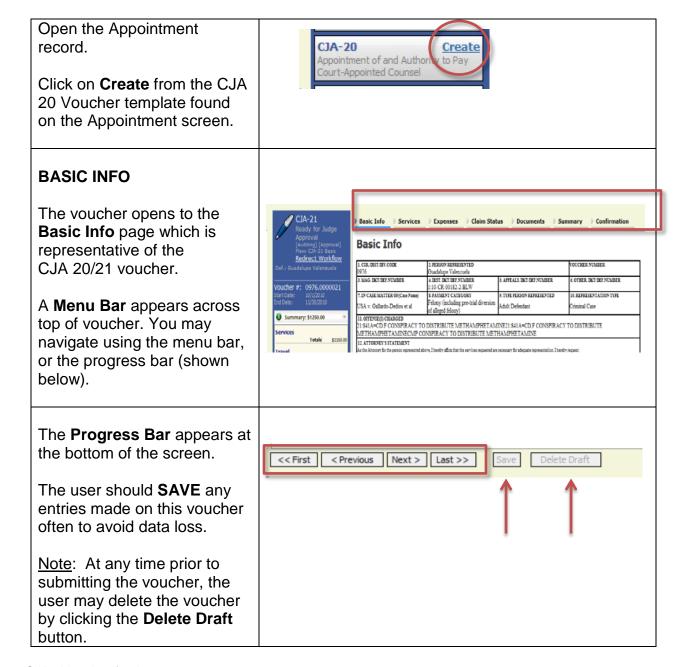
## **CJA 20 Voucher Process Overview**



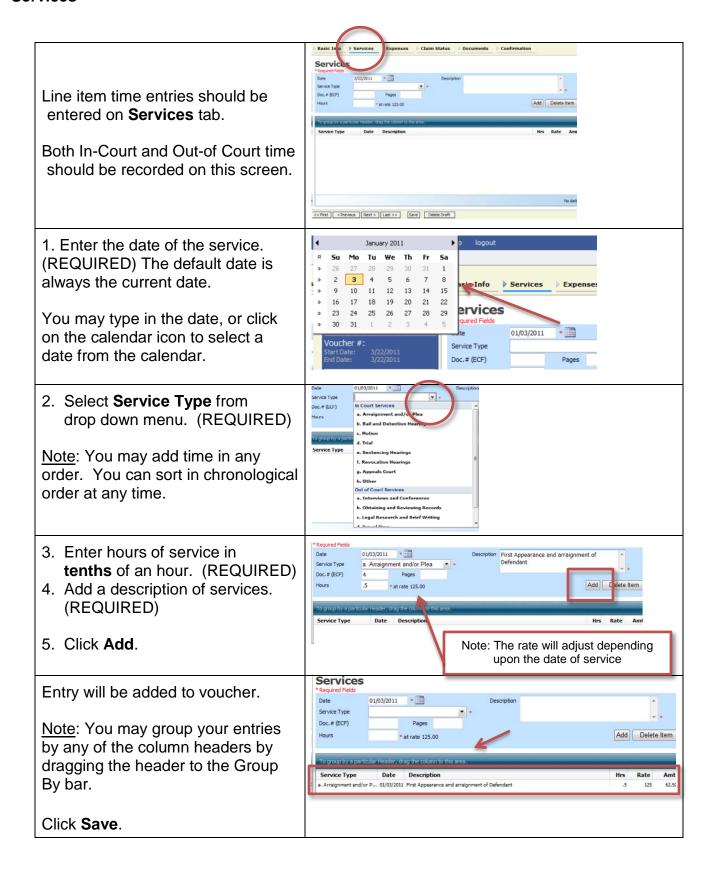
## **Creating the CJA 20 Voucher (CJA-20)**

The Court creates the appointment.

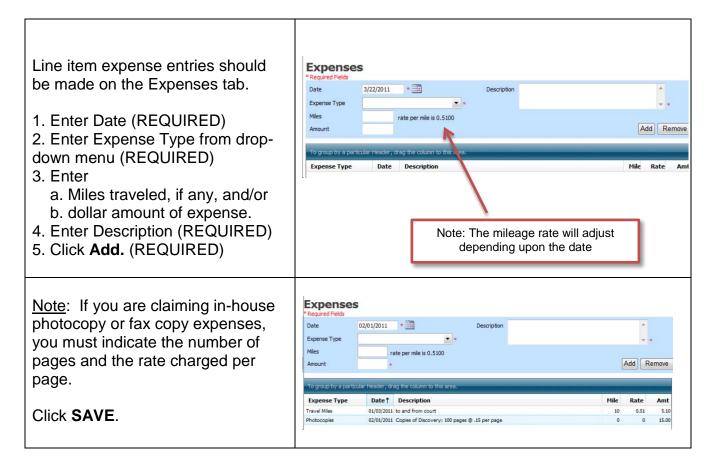
The attorney will initiate the CJA 20 voucher.



#### **Services**



## **Expenses**



Once you begin entering data on the Services and/or Expenses tab, you may receive what looks like an error message:

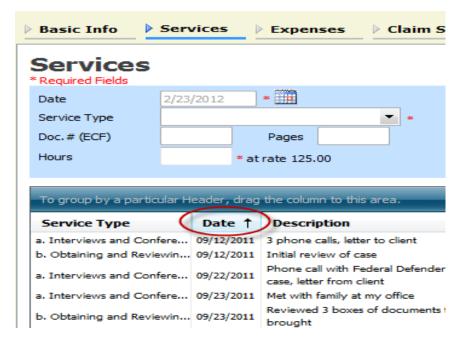
Service and/or Expenses are out of the Voucher Start and End Dates.

This error message will be removed when you complete the Claim Status as described in the next section.

#### **Claim Status**

**Claim Status** 1. Enter the start and end date from the services or expenses entries. Start Date 1/1/2011 End Date 2/28/2011 \* Note: The dates do not carry Payment Claims over from other sheets. Final Payment Interim Payment
2 (pmt.number) \* O Supplemental Payment 2. Indicate final or interim payment. If interim, indicate which interim Have you previously applied to the court for compensation and/or reimbursement for thes? this voucher represents. If Yes, were you paid? 3. Answer all the questions Other than from the Court, have you, or to you knowledge has anyone else, received payment (compensation or anything of value) from any other source in connection with this representation? regarding previous payments in this case. << First | < Previous | Next > | Last >> Save Delete Draft 4. Click SAVE.

To easily find out what are the earliest and latest dates, go to the Services (or Expenses) tab and click on the Date column heading to sort chronologically by date.



<u>Note</u>: Not having the correct start and end dates on the Claim Status tab is the most common problem with the eVoucher system.

Refresh your browser and the error

message will go away

#### **Documents**

**Supporting Documents** Attorneys (as well as the court) may attach documents to any record. File Upload Browse... Description Attach any documentation which supports the voucher, i.e. travel or Upload other expense receipts, orders from the court. Description No Attachments Supporting Documents 1. To add the attachment, File Upload click the **Browse** button F:\CM-ECF\TRAINING De Browse. to locate your file. Copies of Receipts Description 2. Add a description of Upload the attachment. No Attachments Click Upload. Attachment is added to voucher. **Supporting Documents** File Upload Click SAVE. File Browse... Description Note: All documents must be submitted in pdf format. Upload Description Copies of Receipts SIGNING and SUBMITTING TO COURT << First < Previous Next > Last >> Save Delete Draft When you have added all the voucher entries, you are ready to sign and submit your voucher to the court.

The **Confirmation** screen appears which reflects all entries from the previous screens.

- 1. Verify the information is correct.
- 2. Scroll to bottom of the screen.

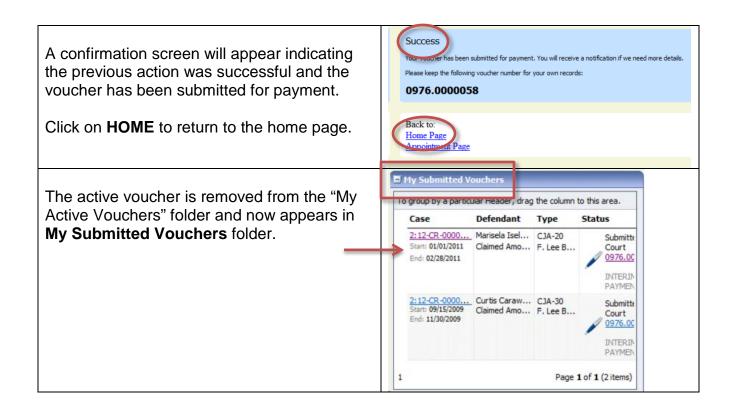
Notes: You may include any information to the court.

Check the box to swear and affirm to the accuracy of the voucher.

The date and time will automatically be entered.

4. Click **SUBMIT** to send to the Court.

#### Confirmation 1. CIR/DIST/DIV.CODE 2. PERSON REPRESENTED OUCHER NUMBER Iarisela Isela Quintana de Tarango 3. MAG. DKT/DEF.NUMBER 4. DIST. DKT/DEF.NUMBER 5. APPEALS, DKT/DEF.NUMBER 6. OTHER. DKT/DEF.NUMBER 12-CR-00007-1-BLW-CWD 7. IN CASE/MATTER OF (Case Nat 8. PAYMENT CATEGORY elony (including pre-trial diversion USA v. Quintana de Tarango Adult Defendant Criminal Case 11. OFFENSE(S) CHARGED 12. ATTORNEY'S NAME AND MAILING ADDRESS 13. COURT ORDER F Subs for Federal Defender F. Lee Bailey - Bar Number: 1234 550 W Fort Street, Rm 400 C Co-Counsel O Appointing Counsel P Subs for Panel Attorney Boise ID 83724 R Subs for Retained Attorney T Standby Counsel Phone: 208-334-9208 Prior Attorney's Name Appointment Dates Signature of Presiding Judge or By Order of the Court B. Lynn Winmill 14. LAW FIRM NAME AND MAILING ADDRESS Bailey & Associates TIN: \*\*\*-\*\*-6789 123 Legal Blvd. South AnyTown DC 12345 USA Nunc Pro Tunc Date Phone: 888-555-4000 12/21/2010 ax: 888-555-4001 Repayment YES VO FOR COURT USE ONLY CLAIMS FOR SERVICES AND EXPENSES TOTAL ADJUSTED HOURS CATEGORIES REVIEW CLAIMED 15. a. Arraignment and/or Plea \$0.0 b. Bail and Detention Hearing c. Motion \$0.0 \$0.00 e. Sentencing Hearings f. Revocation Hearings g. Appeals Court \$0.0 \$0.00 a. Interviews and Conferences b. Obtaining and Reviewing Records c. Legal Research and Brief Writing \$0.0 d. Travel Time e. Investigative or Other Work \$0.00 Totals Travel Expenses (lodging, parking, meals, \$5.10 ileage, etc.) Other Expenses (other than expert, \$15.00 transcripts, etc.) GRAND TOTALS \$82.60 (CLAIMED AND ADJUSTED) 19. CERTIFICATION OF ATTORNEY FOR THE PERIOD OF SERVICE 20. APPOINTMENT TERMINATION DATE IF OTHER THAN CASE COMPLETION 21 CASE DISPOSITION 22. CLAIM STATUS Final Payment Have you Previously applied to the court for compensation and/or reimbursement for this? YES NO If yes, were you paid? YES NO Other than from the Court, have you, or to your knowledge has anyone else, received payment (compensation of anything of value) from any other source in connection with this representation? YES NO If yes, please attach supporting documentation I Swear or affirm the truth or correctness of the above statements. Signature of Attorney: APPROVED FOR PAYMENT - COURT USE ONLY 8. SIGNATURE OF THE PRESIDING JUDGE 28a. JUDGE CODE DATE \$0.00 \$0.00 \$0.00 34. SIGNATURE OF THE CHIEF JUIGE, COURT OF APPEALS (OR DELEGATE) Page \$0.00 \$0.00 DATE 34a. JUDGE CODE Notes Include Case Disposition in Notes section when submitting a final voucher I s vear and affirm the truth or correctness of the above statements Submit Date: 3/22/2011 9:49:49 << First | < Previous | Next > | Last >> | Save | Delete Draft

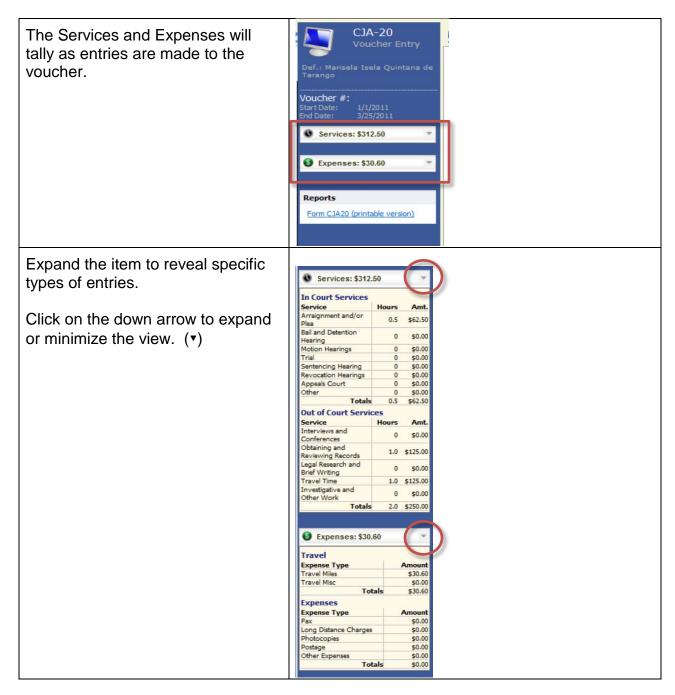


If the voucher has been rejected by the court, it will reappear in the "My Active Vouchers" folder highlighted in gold. An email message generated by the system will be sent explaining what corrections need to be made.



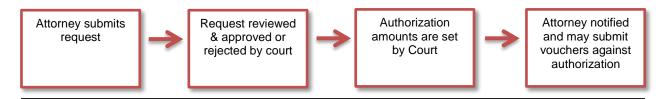
#### **CJA 20 Quick Review Panel**

When entering time and expenses in a CJA 20 voucher, the attorney may monitor the voucher totals by using the quick review panel on the left hand side of the screen.



## **Expert Service Request Process Overview**

Before expert services may be claimed by an attorney, the court's authorization must be obtained. The process moves the request from the attorney to the court for the approval step, and finally to the CJA unit for final system update. The authorization will appear in the appointment record for that defendant, and is viewable by the court and by the attorney.

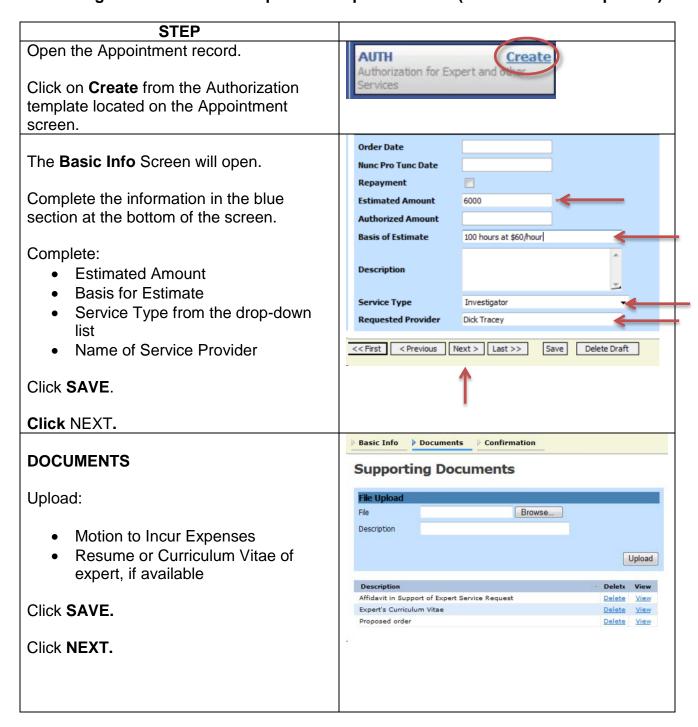


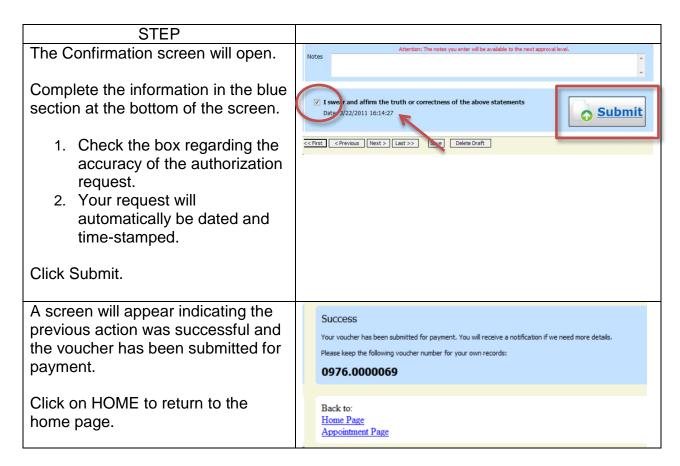
- An Authorization Request is submitted to the court through the CJA eVoucher program and no longer filed in CM/ECF. The Court approves the services within the eVoucher program. A Judge must approve the service prior to employment.
- The Clerk's Office will enter an authorization with a specified amount. This may or may not appear as a "not-to-exceed" amount. An e-mail is generated notifying counsel that an authorization is approved.
- A voucher which exceeds the authorized amount cannot be submitted without additional approval. The eVoucher program will decline the submission of a voucher in excess of the "not-to-exceed" amount.

<u>Interpreters</u>: You may employ an interpreter prior to receiving an authorization. However, an authorization must be obtained prior to submitting vouchers.

<u>Translation of Documents</u>: Authorization is required prior to employing interpreters to translate or transcribe documents.

## Submitting an Authorization Request for Expert Services (Motion to Incur Expenses)





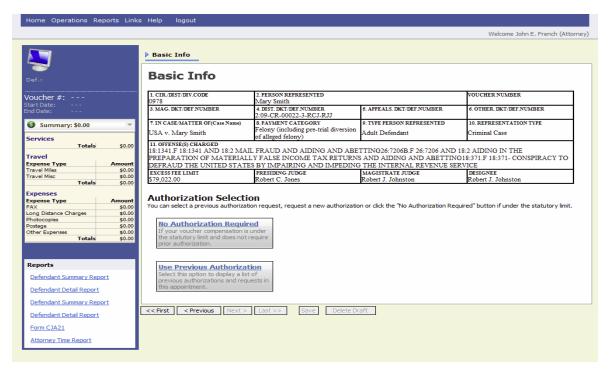
When the Court has approved the Authorization, it will move from your "My Submitted Vouchers" folder to your "Closed Vouchers" folder. NOTE: you will not be able to create a CJA 21 using this authorization until it has been approved.

If the court has approved an Authorization for Psychologist/Psychiatrist and Probation is to pay for it, please send the bill along with the Motion and confirmation page of the Authorization including judge's approval to the U.S. Probation Office.

## Creating the CJA 21 Voucher (CJA 21)

Follow the instructions to "Create a Voucher/Document" and select the option.



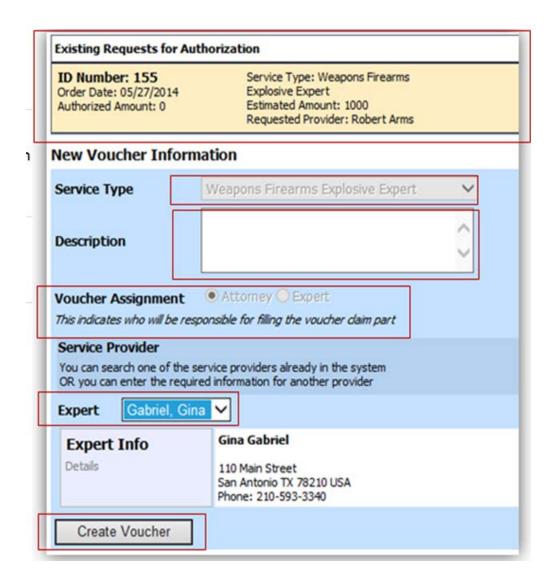


## **Click on Use Previous Authorization**



All approved authorizations associated with the appointment will be displayed.

Click to highlight the authorization to which you will be associating the CJA 21.



The service type will roll-over from the authorization selected. If no authorization is being used, you will use the drop-down box to select the service type.

- Enter a "Description" of the service to be provided on the CJA 21
- Click on the arrow to select the Expert from the drop-down list
   Note: Only experts registered with the service type selected will appear in the drop-down box. See below to enter an expert not on the drop-down list
- Contact information for the expert selected will be displayed
- Click on **Create Voucher**

## **Entering Expert Not in System**

If the expert you would like to use is not in the system, you can add payment information and create the CJA 21 Voucher by entering the required information on the "New Voucher Information" section.

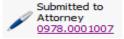
NOTE: While you can enter payment information for an expert which has not been approved by the Court and added to the system, you will not be able to submit a voucher for the expert until the Court approves the expert

- All fields in asterisks are mandatory
- You must also fill out the Country

## **Submission and Approval of CJA 21 Vouchers**

CJA 21 vouchers require two levels of submission or approval. The attorney will enter the services and expenses on behalf of the expert (based upon the documentation the expert provided the attorney.) The attorney will perform the first level of submission on behalf of the expert.

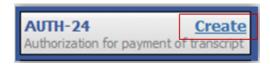
The voucher will appear in the attorney's "My Active Vouchers" as



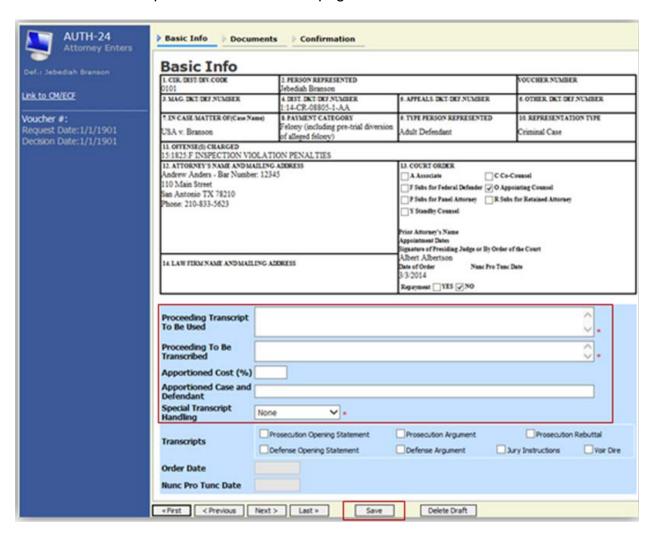
The attorney will then perform the second level of approval/submission by clicking on the voucher, navigating to the "Confirmation" page and approving the voucher. The voucher will move to the attorney's "My Submitted Vouchers" folder.

## Request for Authorizations of Transcripts (AUTH-24)

From the **Appointment** page, click Create AUTH-24



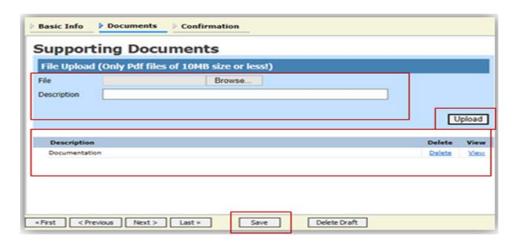
The Authorization opens to the **Basic Info** page.



Enter the details for the transcript required on the **Basic Info** screen.

Please note there is NO AUTOSAVE function on this program. You must hit the Save button periodically in order to save your work.

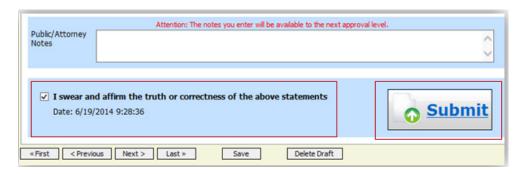
To add any supporting documents click the **Documents** tab or click next.



Browse for your attachment(s) (must be in PDF format). Give your document a description. Click **Upload**. Click Save, then click on next.

A confirmation page will appear.

Verify all information is correct. Select the affirmation check box. Click Submit.



A confirmation screen will appear indicating the previous action was successful and the Authorization Request has been submitted.



The AUTH-24 will now appear in the **My Submitted Documents** section on the Attorney home page.

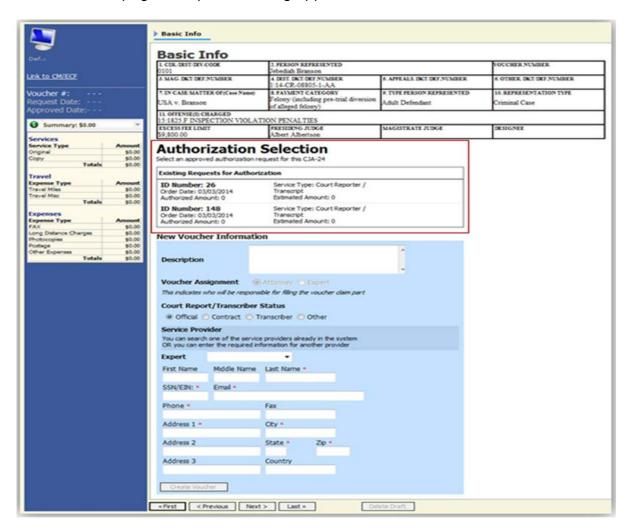
## Authorization and Voucher for Payment of Transcript (CJA-24)

After submission and approval of AUTH-24, the Audit Clerk will then create the CJA-24 voucher. The voucher then goes to the Court Reporter, to complete their portion.

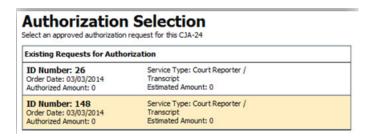


From the **Appointment** page, click **Create** next to CJA-24.

The **Basic Info** page will open, showing approved authorizations.

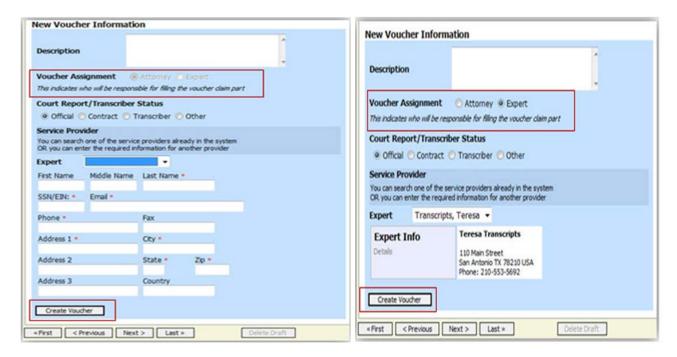


Select the authorization you wish to use. You must click it. This will highlight it in yellow. \*You will not be able to move forward until it is highlighted.



Click the Voucher **Assignment** radio button indicating whether you or the transcriptionist will be entering information.

Click the **Expert** drop-down menu and select the transcriptionist.



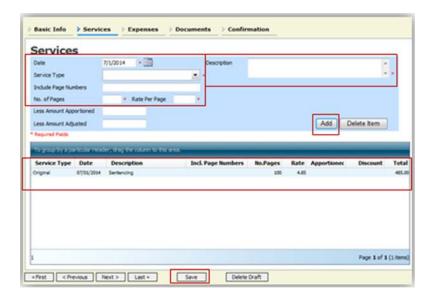
- If entering a new transcriptionist into the system, select a blank drop-down and enter all required information.
- Selecting a transcriptionist already in the system will automatically populate that expert's information.

#### Click Create Voucher.

NOTE: If Expert has been selected under the Voucher Assignment, the expert will fill out the required expense information and submit the form. The attorney will then approve it and submit to the court.

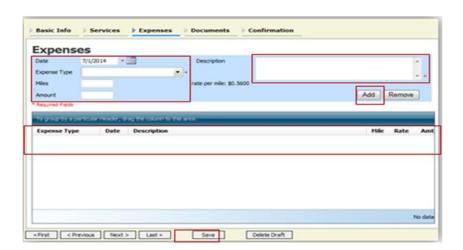
Click the **Services** tab or click **Next.** 

- Enter the Date, Service Type, No. of Pages, Rate, and Description.
- You'll have two options to choose from under Service Type: **Original** or **Copy**. The rate should vary between the two choices.
- Click Add.
- The item will appear in the bottom of the **Service Type** section.
- Click Save.



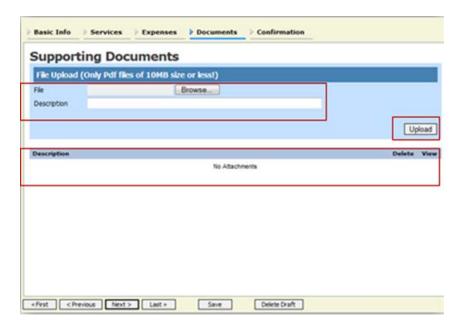
## Click the Expenses tab or click Next.

- Click Add.
- The item will appear below in the **Expense** section.
- Enter the Date, Expense Type, and Description.
- Click Save.



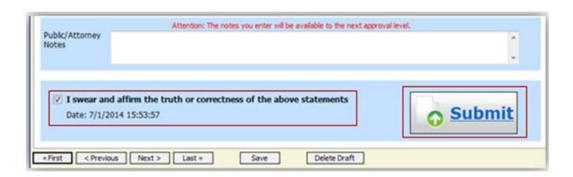
## Click the **Documents** tab or click **Next**.

- Click Browse to select a PDF file to attach.
- Click Upload.
- The document will appear at the bottom of the **Description** section.
- Click Save.

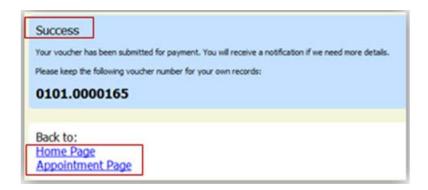


## A confirmation page will appear.

- Verify all information is correct.
- Select the affirmation check box. This will automatically time stamp the voucher.
- Click Submit.



A confirmation screen will appear indicating the previous action was successful, and the voucher has been submitted.



Click **Home Page** to return to the home page. Click **Appointment Page** if you wish to create an additional document for this appointment.

## **Request for Excess Fees (CJA-26)**

When fees in excess of the case maximum are required, the attorney must prepare and submit a CJA 26 through the CJA eVoucher program. This request is only to be used if the representation given was in an extended or complex case and that excess payment is necessary to provide fair compensation. If you know you are over the case maximum while preparing a CJA20, you should upload a PDF of a non-electronic CJA26 to the documents tab of the CJA20. This document can be found on our website.

Follow the instructions to "Create a Voucher/Document" and select:



## **Basic Info**

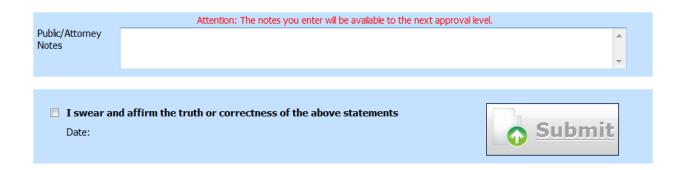


Basic Info: At a minimum, enter the "Amount Requested" in blue shaded area

Justification: Complete justification area and click next

**Documents:** Browse for your attachment(s) (must be in PDF format). Give your document a description. Click upload. Repeat this action if you have additional attachments. Click save, then click on next. You may click on the previous button if an adjustment needs to be made to your entry

**Confirmation:** The confirmation screen will appear. There is free text available if you wish to send a note to the judge. Check the box to swear and affirm, then click on the submit button to forward your voucher to the court



## **Request for Interim Payments (CJA-26)**

- A motion for interim payments is submitted to the court through the CJA eVoucher program, and no longer filed in CM/ECF. The motion can be attached to the voucher as a document.
- In a multi-defendant case, each attorney requesting interim payments will need to submit their own request.

The Court authorizes the request within the eVoucher program.

Follow the instructions to "Create a Voucher/Document" and select:



## **Basic Info**

1. CIR./DIST/DIV.CODE 0205	2. PERSON REPRESENTED Night Bloomer		VOUCHER NUMBER		
3. MAG. DKT/DEF.NUMBER	4. DIST. DKT/DEF.NUMBER 3:13-CR-00005-1-SRU	5. APPEALS. DKT/DEF.NUMBER	6. OTHER. DKT/DEF.NUMBER		
7. IN CASE/MATTER OF(Case Name)	8. PAYMENT CATEGORY	9. TYPE PERSON REPRESENTED	10. REPRESENTATION TYPE		
USA v. Bloomer	Felony (including pre-trial diversio alleged felony)	n of Adult Defendant	Criminal Case		
11. OFFENSE(S) CHARGED 18:954.F FALSE STATEMENTS	INFLUENCING FOREIGN GOVER	NMENT			
12. ATTORNEY'S NAME AND MAILIN		13. COURT ORDER	13. COURT ORDER		
Lana R. Banks - Bar Number: 00 Lana Banks LLC	124	A Associate			
Suite 3		F Subs for Federal Defender 🔲 O	F Subs for Federal Defender O Appointing Counsel		
450 Blueberry Lane		P Subs for Panel Attorney R S	P Subs for Panel Attorney R Subs for Retained Attorney		
Bridgeport CT 06604		Y Standby Counsel	Y Standby Counsel		
Phone: 203-555-5559 - Fax: 203-5	555-5510				
		Prior Attorney's Name Appointment Dates Signature of Presiding Judge or By Ord Janet C. Hall	Appointment Dates Signature of Presiding Judge or By Order of the Court		
14. LAW FIRM NAME AND MAILING	ADDRESS	Date of Order Nunc Pro To 10/12/2013	unc Date		
		Repayment TYES V NO			
Amount Requested	0 *	Amount Approved 0			
Pre Trial Hours 0 Trial	Hours 0 Sentencing Hours	0 Other In-Court Hours 0	Out-Of-Court Hours 0		
Number of Counts	0	Number of Co-Defendants	0		
Other Pending Cases					
Sentencing Guideline Range					

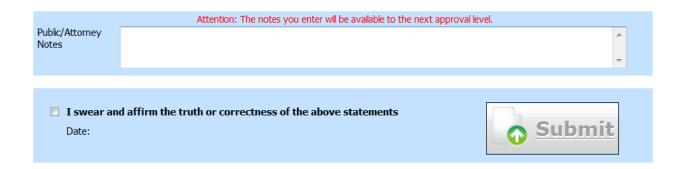
Basic Info: Leave amount request at "0"

Mandatory Minimum Found

Justification: Leave blank

**Documents:** Browse for your attachment(s) Motion for Interim Payment (must be in PDF format). Give your document a description. Click upload. Repeat this action if you have additional attachments. Click save, then click on next. You may click on the previous button if an adjustment needs to be made to your entry

**Confirmation:** The confirmation screen will appear. There is free text available if you wish to send a note to the judge. Check the box to swear and affirm, then click on the submit button to forward your voucher to the court



## **CJA 30 and 31 Vouchers (CJA 30-31)**

CJA 30 vouchers function the same as CJA 20 vouchers other than they have a different "Service Type" drop down list on the "Services" page.



CJA 30 and 31 vouchers have a mandatory "Stage of Proceeding" drop-down box on the "Claim Status" page which the other vouchers do not have.

#### **Claim Status**



## **Reports and Case Management**

At the start of a case, it may be difficult for counsel or the court to know whether a case has the potential to exceed the statutory maximum allowed for representation. Therefore, attorneys are encouraged to monitor the status of funds, attorney hours as well as expert services, by reviewing the reports provided in the CJA eVoucher program.

Viewable reports appear on the left-hand review panel.

Each panel, depending upon which screen you are viewing, may have different reports available.

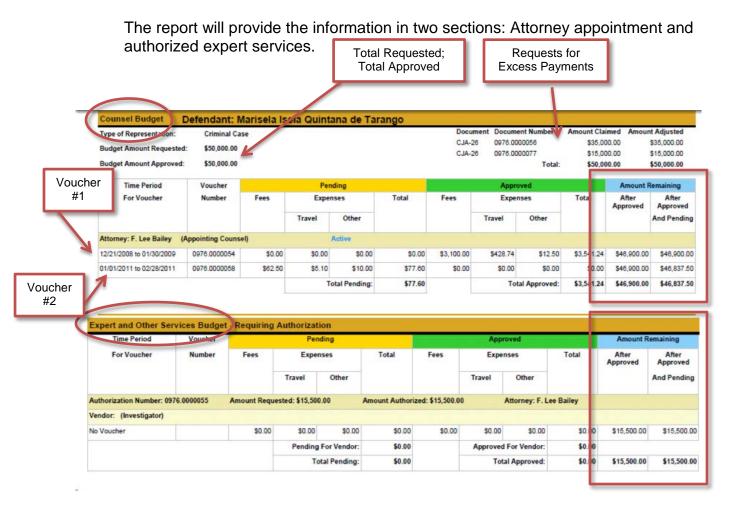
Each Report will have a short description of the information received when viewing that report.

The two main reports are the Defendant's Defendant Detailed Voucher Report Summary Budget Report.



## **Defendant Detailed Voucher Report**

This report will reflect the total amount authorized for this representation, any excess payment allowed, the voucher submitted against those authorizations and the remaining balances.



## **Defendant Summary Report**

This report contains the same information as the Detailed Report without the individual voucher data.

